

WEBINAR WEDNESDAYS

Our first public Webinar Wednesday was March 23, the topic:
Tackling Tough Conversations.



FEEDBACK

What attendees thought about this webinar:

- **Content and examples were great**
- **Webinar explored the topic at a tactical level, was interactive and realistic in its approach**
- **The worksheet for preparing is a key piece of the process**
- **Don't assume you know what others are motivated by, and feeling**
- **The exercises - they got attendees to apply what they learned**
- **Deciding whether to deal with it or live with it**

Public Webinars, attendees from anywhere, will be Quarterly
Private/company specific webinars run on request



Webinar Format

- ✓ Small group (up to 15 people)
- ✓ 60 minutes
- ✓ Zoom platform
- ✓ Webcams on
- ✓ Interactive
- ✓ Resource provided ahead of webinar
- ✓ Safe space to explore topic
- ✓ Practical information to apply immediately

Other Topics include:

- **How to give critical feedback
- **Managing emotions
- **Communication skills
- **Emotional intelligence
- **Enhance your team
- **Build Resilience
- **Use email effectively
- **Business writing

Webinars set the stage for workshops